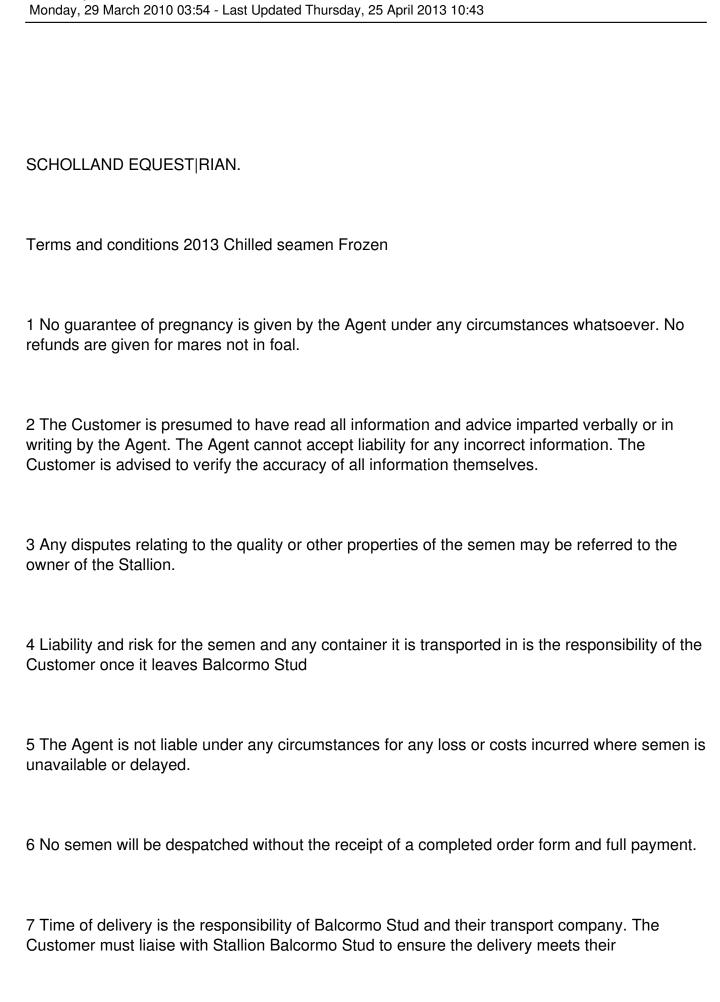
Written by Debbie Maas



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requirement. The transport couriers do not guarantee a timed delivery. As such, neither the Agent nor Stallion Balcormo Stud or their transport company provide any compensation for any losses or costs arising from the late delivery of the semen and in addition the full transport charge will still apply and is payable by the Customer.

- 8 Payment may be made by bank transfer or cheque. Payment must clear into the Agent's account before any semen will be despatched. Payment for transport (and other costs as indicated on the relevant order form) is additional and should be paid (by credit/debit card) Balcormo Stud
- 9 Unused doses of frozen semen may be returned to Balcomo stud, Lundin Links, Leven, Fife must be returned in accordance with their shipping terms. No refund will be given to the Customer unless the semen has been returned in an acceptable condition to Balcomo Stud and has been passed as fit for use by Balcormo Stud. The cost of returning the semen to Balcomo Stud must be borne by the Customer.
- 10 The Agent is not endorsing or recommending any third party and the Agent is not liable or responsible for any third party's actions.
- 11 All prices and terms are subject to change. The Customer must confirm these with the Agent immediately prior to ordering and payment.
- 12 The Agent provides no exchange or money back guarantee. Once payment has cleared the order is placed and cannot be refunded or exchanged.
- 13 Semen advertised by the Agent may be unavailable at times without notice.
- 14 The Agent reserves the right to refuse to accept an order and to cancel any order already placed (whether the semen has already been delivered under the order or not) at any time and at the sole and absolute discretion of the Agent.

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15 In the event that the Agent cancels any order, the full amount paid by the Customer will be refunded, unless the Customer has already received a dose or more of semen, in which case the Customer will be refunded the full amount paid less a deduction for the value of the goods received.

16 All orders placed are subject to the laws and jurisdiction of the united kingdom.

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